

Krzysztof Opolski, Piotr Modzelewski

DOI: lack

Vol. no: 2

[Return to issue](#)

[Return to editions list](#)

Measuring efficiency and effectiveness in local government is of momentous importance. This is due to the multiplicity of goals set for local government. The modern approach in Western democracies is that citizens play a central role in the functioning of public administration. Meeting the expectations of local communities becomes the most important goal of local government.

[Krzysztof Opolski, Piotr Modzelewski, Pomiar jakości i efektywności w urzędach administracji samorządowej](#)[Pobierz](#)