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DOI: 10.21858/msr.22.08

Vol no: 22

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Digital technologies profoundly influenced social and economic realities, making the world more difficult to govern. These changes reached public administration, including the New Public Management (NPM), a bureaucratic model that evolved from both the new institutional economics and the notion of managerialism, and has been gaining traction in developed countries since the beginning of the 1980s. NPM, which has been based on managerialism, decentralization, de-bureaucratization, privatization and a reduction of size and scope of the administration, passed its peak in the mid-2000s.

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